

NEMAHENI GROUP

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BUSINESS PROFILE OF NEMAHENI TECHNOLOGIES

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321 JORRISEN STREET
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PRETORIA

0002

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NEMAHENI GROUP

Registration number: 2015/224656/07

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INTRODUCTION

NEMAHENI TECHNOLOGIES was founded 2012 by Murendeni Castro Nemaheni. NEMAHENI TECHNOLOGIES has been operating for EIGHT years helping our clients with information technology services like cloud computing, networking, communications, data centres, business analysis, software development and cyber security and more.

NEMAHENI TECHNOLOGIES offers a variety of business service. Our core business functions are Managed IT services, IT support and maintenance, Business Analysis, Networking infrastructures and Programming. Our business analysts are well equipped with knowledge and required techniques to elicit requirements from our clients that are required to solve business problems by reengineering processes if necessary or by simply recommending solutions that go hand in hand with today's Information technology standards.

Our business operations are mainly to ensure that our client's technological problems are resolved as soon as possible without causing downtime. We specialize in website design, network cabling, hardware replacements, software design and installations. Whatever the business need we have technicians and developers ready to implement a solution to the customer's satisfaction.

As you focus on your customers and customer services let NEMAHENI TECHNOLOGIES handle the IT infrastructures for your business to ensure efficient day-to-day operation.

WHY CHOOSE US?

NEMAHENI TECHNOLOGIES offers your business hands on professional services. No job is too big or too small and we put in the same effort in doing basic installation, replacements and updates as we would to developing a custom-built solution for your organization. Our staff are always contactable, always professional and always there to assist in whatever is needed.

No matter how complex your problem is, we have the solution to get your business running efficiently to your satisfaction. NEMAHENI TECHNOLOGIES offers all these services under one roof. Whether it is new computer hardware/software, website, databases, business analysis or search engine optimization or regular maintenance you will only ever have to call one place to get assistance.



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Rest assured that whatever has been agreed on the SLA you sign off would be the services delivered to your satisfaction. With a solid understanding of technologies, problem solving techniques and methodologies. We are able to offer basic solutions all the way to advance solutions implemented effectively.

Your success is vital. We know that you depend on your IT infrastructure to get the job done and keep your business running year after year. We personally invest ourselves in your success.

OUR VISION

Our vision is to become the first South African black owned company to have a footprint that spans throughout Africa and to the international community by offering top of the range services.

MISSION STATEMENT

Our mission as NEMAHENI TECHNOLOGIES is to continuously grow and rise to the occasion especially when it comes to rural development and the development of Africa in terms of Information Technology and how our communities need to be aware of this ever-growing industry. NEMAHENI TECHNOLOGIES looks to make the possibilities of disadvantaged communities to know the basics about Information Technology and Information Systems better so they can have an equal chance at improving the world with more awareness and good decision-making skills.

VALUES

We value the importance of educating Africans about IT and the necessities of widely introducing IT not as a profession but as a need to know field irrespective of career path. That way our continent stands to be a better one in years to come filled with knowledgeable people who can easily come up with necessary African solutions to help solve African problems.



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BUSINESS GOALS AND OBJECTIVES

Our Business goals and objectives are to penetrate the market and compete with the best services South African technology companies can offer in terms of delivering solutions that are profit driven. We plan to execute the following

- Our main goal is to become an internationally recognized Information Technology solutions company that originates from South Africa by increasing the number of clients and overall increase in revenue and profits for NEMAHENI TECHNOLOGIES and by limiting our expenses.
- We conduct feasibility studies on the given business/organization and deliver solutions that match organization objectives and goals.
- We offer the best customer service and build relationships with our customers in order to understand their needs better.
- We enable our customers to customize their solution needs according to possibilities available to them and
- We continue to strengthen the brand NEMAHENI TECHNOLOGIES to make it competitive and efficient when it comes to delivering or implementing the best service that satisfies our customers.
- We focus on operational excellence.
- We focus on simplifying business processes and operations to maximize performance and increase profits.
- We focus on eliminating business processes that cost the organization a lot of money and time in order for the organization to fulfil maximum profit.
- We focus on analyzing the gaps within business processes and identify points of improvements.
- We plan to deliver software programs that meet industry wide standards and help top management and executive committee in decision-making.
- We plan to design systems that meet our customer's requirements.
- During implementation, we plan to involve necessary parties in order to facilitate change and give necessary training to the business users.
- We plan to monitor these systems and ensure regular maintenance and check-ups take place.
- We aim to continuously keep our clients happy and satisfied with the services we offer.
- We aim to improve African communities by enabling people access to important and relevant resources to help engineer an intellectual African society



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COMPANY INFORMATION

Full Name: NEMAHENI TECHNOLOGIES

Address: 02 TESSAHOF

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Communication Possibilities

Tel: 012 012 5721

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Contact Person and Function

Names: Murendeni Castro Nemaheni

Position: Chief Executive Officer

Cell: 081 485 6683

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OUR SERVICES

BUSINESS ANALYSIS

Nemaheni Technologies understands business problems and opportunities in the context of the requirements and recommends solutions that enable the organization to achieve its goals.

BUSINESS DEVELOPMENT

Our experience providing Business Branding and Start-Up to companies large and small gives us a unique insight into various industries. We design Brands from scratch and we provide high-end analysis to position your businesses corporate identity well within the industry wide standards

NETWORKING

Nemaheni Technologies has the expertise to cable and configure complex networking infrastructures to the customer's satisfaction.

SOFTWARE DEVELOPMENT

For all your software and web development needs Nemaheni Technologies has, experts certified to help your business to develop long-term business solutions.

SUPPORT SERVICES

As you focus on your customers and customer services let Nemaheni Technologies handle you Support Services for your business to ensure efficient day-to-day operation

SEARCH ENGINE OPTIMIZATION (SEO)

Search engine optimization is the process of increasing the quality and quantity of website traffic by increasing the visibility of a website or a web page to users of a web search engine.

MANAGED IT SERVICES

Nemaheni Technologies can assist in managing your company's network on an ongoing basis at a regular rate. It is often less costly for companies over time, since it can prevent expensive problems from forming in the first place.

CAPACITY

We work with IT and graphic design companies to help increase our capabilities and efficiency when needed. We are capable of handling big projects as we can collaborate with other companies to work on a project with the same ambition and enthusiasm. We have a good working relationship with many competent companies, if ever a project is bigger than NEMAHENI TECHNOLOGIES we are able to communicate merge and create project to customer's satisfaction within the given time frame with the help of our partners.



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QUALITY

Our quality is measured by our ability to deliver solutions that meet customer requirements with effectiveness and reliability. Performance, availability and user friendly solutions is an important factor to NEMAHENI TECHNOLOGIES and the services we provide.

MANAGEMENT STRUCTURE

NEMAHENI TECHNOLOGIES only has one Director

- ◆ Murendeni Castro Nemaheni studied Information Systems and Technology management at the University Of Johannesburg. He is the Chief Executive Officer of NEMAHENI TECHNOLOGIES. Castro is a certified information security, risk, audit and specializes in supporting business needs with secure and functional IT business solutions.

Murendeni Castro Nemaheni

CEO